



**The 2009 Annual General Meeting of the
Wrexham Football Supporters' Society Limited
Trading as the Wrexham Supporters Trust**

At The Wrexham Lager Club, Union Street, Wrexham
Monday 29th June 2009 commencing 7:30pm

Agenda	Page
1. Approval of Minutes from 2008 AGM	1 – 8
2. Chairman's Report	
3. Treasurer's Report	
<i>Please refer to accompanying financial statements</i>	
4. Appointment of McLintocks as Auditors	
5. Result of Ballot for Elections to the Society Board	9
6. Voting on Resolutions proposed	10-14
7. Any Other Business	

Minutes from 2008 Annual General Meeting

Minutes of the 2008 Annual General Meeting of the Wrexham Football Supporters' Society Limited Trading as Wrexham Supporters Trust

Held at The Centenary Club, Wrexham on Thursday 12th June, 2008

1. Introductions

Rob Griffiths welcomed members to the 2008 AGM

2. Approval of Minutes from 2007 AGM

Proposed by Brian Cameron
Seconded by Colin Dollimore

Approved.

3. Election of Auditors

To re-elect McLintocks as auditors.

Proposed by David Davies
Seconded by Mark Currie

For	68
Against	0
Abstentions	0

McLintocks were re-elected as auditors.

4. Chairman's Report

Looking back over the past 12 months, there are many positives to report, although in some respects the past year has been a difficult one for the Trust, with limited progress to report against our objectives of purchasing equity and achieving supporter representation on the football club's board.

The 2007 accounts show that the Trust is in good shape with a healthy and growing bank balance and a strong membership. Current membership of just over 700 compares favourable with most other Supporters Trusts, but has declined from the peak levels of around 1,000 that we enjoyed during the period of administration.

We exceeded the target set by the members at the AGM in June 2007 to ring £300k to purchase equity in Wrexham FC and this fund is still growing through members' contributions, fundraising and interest payments. We have recently put a proposal to the Football Club to purchase 15% of the clubs shares for £300k and although this was initially rejected we continuing a dialogue with the clubs' owners.

At the 2007 AGM, members also voted to divide profits equally between our equity fund and funding for projects that were in line with our objectives and purpose. As a result, we were delighted to be in a position to pay for a new mini bus to be used by the youth teams at Colliers Park. The mini bus carries the Trust's logo and has already saved the centre 75% of their annual cost of hiring coaches.

Encouraging younger supporters to follow Wrexham is essential to the future of the football club and it has been rewarding to see the success of the Junior Dragons club, which is managed and run by the Trust, and has around 650 enthusiastic members. The main highlight of the year was the Christmas Party which was held in December in the Brymbo Social Club and was extremely well attended. Food and gifts were provided, all free of

charge, and we are grateful to the football club and to all individuals and supporters organisations that have helped us with organising and funding this successful event.

On match days, the Trust operates an office and small shop at the Racecourse. This is manned on a voluntary basis by members and sells a selection of club and trust merchandise. In a new arrangement with the football club, family tickets for the Mold Road stand are also sold for the convenience of fans.

We were delighted with the success of the 2006/07 yearbook and following a great deal of hard work by many members and supporters we were able to repeat this success with the publication of the 2007/08 yearbook in September. At the time of writing, a team of volunteers is putting together a 2008/09 edition which promises to be every bit as good as the previous versions. These books will be treasured by supporters and will form an important role in recording the heritage of our club.

The WST Christmas raffle is becoming something of an institution and we are again grateful for the many fantastic prizes that are donated to us for this fundraising initiative and to everyone who helped to sell or purchases tickets.

Although the Trust is a non political organisation, we were delighted to see that one of our former board members, Lesley Griffiths, was elected as the Welsh Assembly Minister for Wrexham in 2007. It can only help the cause of Supporters Trusts in general to have strong advocates within local and national government.

Use of the Trust's website, www.wst.org.uk, has grown significantly over the past 12 months and it now contains a great deal of news and information about the Trusts activities. There is also an active and growing on line community of over 160 members in the members' forum. This has proved to be a popular and successful way for members to discuss and exchange ideas and to interact with board members. We are always interested to receive feedback from members on Trust communications and alongside the web site we have produced a weekly column in the Friday edition of the Evening Leader, and issued newsletters and run members meetings each quarter.

Following the AGM in June 2007, five Trust members jointly made a formal complaint regarding certain aspects of the AGM procedure and an independent arbitrator was appointed to consider the matters that were raised. A great deal of time and effort was consumed in following this process and eventually the complaint was withdrawn, prior to the arbitrator presenting his findings. A series of recommendations on best practice has now been provided to the Trust board by the arbitrator as part of this process and appropriate action is being taken by the board to implement improvements where these are needed

Finally, thank you to everyone who has supported or contributed to Wrexham Supporters Trust over the past 12 months. I believe that as an organisation we have built a solid foundation and that with continued support there is good reason to remain positive about the Trust's future and the opportunities that lie ahead.

5. Treasurer's Report

Rob Griffiths gave the Treasurers report on behalf of Mark Williams

Firstly, please accept my apologies for not being here tonight.

Before I take you through the financial statements starting on page 8 it is important to remember that these figures cover the year to December 2007 and not to May 2008.

The income and expenditure account shows that although turnover was down by almost £100,000 on 2006, the surplus for the year was £6,000 up at £73,781.

The main reason for this is merchandise turnover and expenditure. The turnover line in 2006 included ten months of the Trust operating the main Club Shop and also the sale of stock back to the club but our merchandise operation has been scaled back significantly since then. Interest received doubled on 2006 due to a combination of funds increasing and investing the money for a longer term to earn a higher rate of interest.

A full break down of the income and expenditure items are provided on pages 12-14 of the accounts and, as ever, we have attempted to list these in as much detail as possible but these are some of the highlights:

Donations included £34,600 received from the estate of a late Wrexham supporter and the surplus of the year would have been halved without this.

The other main sources of fundraising income were from the Player of the Season Awards and the Year Book.

The Junior Dragon income was donations received from the C'mon the Town fanzine, Buckley Reds and the Rhos & District Reds. These donations helped subsidised the Junior Dragons that cost £1,760 to run in total.

Membership income was down on the year and this was mainly down to a reduction in membership numbers from 1,036 at the start of the year to 788 at the end.

On the expenditure front, the £8,000 Project Expenditure was on the purchase of the mini-bus for the Centre of Excellence and you will see a final payment of £2,000 this time next year when you view the 2008 accounts.

Now onto the balance sheet on the next page, the first item you notice is that trade debtors has dropped significantly from the start of the year because the 2006 figure included the money owed to us by the club for the purchase of the stock for the Club Shop.

A break down of the cash held is provided in note 4 on page 10 and you can see that the majority of this was held in the Nat West Corporate Bond that matured in April this year, earning us £9,000 in interest.

The reason why the bank balance in the loan notes account has decreased is to take advantage of the higher interest rates offered by Nat West but the loan notes are shown separately in the creditors figure.

The majority of the creditors figure is the loan notes and you can see from note 5 on page 11 that there has been no movement on this throughout the financial year.

That is a walk through of the 2007 accounts and the next step is for us to file these with the Financial Services Authority along with our annual return.

Rolling forward to today from the end of 2007, membership has dropped to 731 and Trust funds currently stand at £337,000.

This means that, since the Trust started in 2002, a total of £445,000 has been raised and a big thank you to you all for the support over the last six years

6. Results of Elections to the Society Board

Rob Griffiths outlined the election process for this year. Resignations had lead to 8 vacancies on the Trust board. The original deadline for candidates was June 9th. Three people, Gavin Jones, Spencer Harris & Haydn Taylor met the deadline with their applications and were automatically elected to the board.

It was then decided to extend the deadline to June 14th to allow further nominations to come forward for the remaining 5 positions. This extension was announced on the WST website but the timescales involved did not enable the board to inform all members. As such this was a mistake and the board would like to apologise for this error.

However the positive news was that a further 7 candidates came forward for the 5 positions and an election was required.

Rob Griffiths introduced Roger Groves of the Shrews Trust, independent Chairman of the 2008 election committee, to give the result of the ballot.

The votes cast were as follows;

Peter Jones	188 votes	elected
Brian Davies	174 votes	elected
Nick Stockdale	172 votes	elected
Paul Sleeman	151 votes	elected
Brian Cameron	131 votes	elected
Tony Williams	127 votes	Not elected
Bryn Jones	123 votes	Not elected

246 members voted and 1 paper was spoiled.

Rob Griffiths thanked all the candidates for standing and thanked Roger Groves for his support in running the election.

7.Voting on resolutions proposed

Resolution A

Proposed by the Society Board

The Trust is to set a target of £500,000 for equity purchase in Wrexham Football Club and to proceed with the purchase of equity subject to terms that are acceptable and approved by the Trust board and endorsed by the membership at a general meeting.

This sum of £500,000 comprises:

- £300,000 as mandated by the membership by resolution to the 2007 AGM
- An additional £30,000 to be ring fenced from current Trust funds
- Further fundraising efforts to raise an additional £170,000 to reach the target of £500,000.

This resolution replaces all previous resolutions in respect of equity purchase.

Supporting Information:

The Trust board is proposing a new target of £500k for the equity fund. In previous years, when targets have been set, we have found that this has helped to really galvanize fundraising efforts. The purchase of shares in Wrexham Football Club remains a key objective for the Supporters Trust, to obtain a measure of ownership on behalf of our members, and we feel that the proposed target is a challenging one but within reach.

Rob Griffiths spoke in support of the resolution.
Nobody spoke against the resolution

Brian Cameron asked if it was wise to alert the club to our intentions regarding fundraising. Would this push up the price we pay for shares?

Lindsay Jones stated that the level of our funds was a matter of public record as it was on our website.

For 68 + 106 proxies = 174
Against 0 + 15 proxies = 15
Abstained 0 = 0

Resolution passed by the required majority.

Additional guidance for members:

Resolutions B and C relate to the "50:50" split of profits between the Trusts equity fund, to buy shares in Wrexham FC, and projects that are in line with the Trusts objectives. This resolution was passed by members at the 2007 AGM.

- If you wish to retain the 50:50 split in its current form, you should vote against resolution B and resolution C.
- If you wish to cease the 50:50 split, but allow the board to spend a maximum of £15k per annum on projects, you should vote for resolution B.
- If you wish to cease the 50:50 split and direct all profits to the Trust's equity fund, you should vote for resolution C.

Resolution B

Proposed by the Society Board

The Trust board is to spend no more than £15,000 per annum in total on external projects unless specific approval is given by the membership through a general meeting. The £15,000 does not include internal running costs incurred by the Trust.

This resolution replaces the current "50:50" resolution that was approved at the 2007 AGM.

Supporting Information:

The Trust board is proposing that a budget of £15,000 per annum is set for expenditure on external projects that are consistent with the Trusts objectives. This would allow the board to drive or to support external projects, which could be related directly to the football club or indirectly, for example through community programmes. This proposal would replace the present "50:50 resolution" that was passed at the 2007 AGM. The board believes that £15,000 would be an appropriate sum and would seek to spend this sensibly in ways that raise the profile of the Trust within the community and demonstrate commitment to the football club. Under this resolution, the board would need to seek agreement from the membership at a general meeting to spend more than the allocated budget.

Rob Griffiths spoke in favour of Resolution B

Kevin Wynne asked for clarity on how much money had been given to the club under the 50/50 scheme.

Rob Griffiths stated that 10k had been given to fund the mini bus.8k was unspent.

Kevin Wynne asked how long it would take to call an EGM if there was another Ellison type scenario.

Rob Griffiths; its in the constitution (2 weeks)

Kevin Wynne; what is the current status of the 8k?

Rob Griffiths; it is for the new board to decide.

Huw Davies stated that the owners should be funding the club not the members of WST

For 49 + 75 proxies = 124

Against 21 + 44 proxies = 65

Abstained 1 + 5 proxies = 6

Resolution carried by required majority.

Resolution C:

Proposed by Paul Chiddicks – Membership Number 2661

Secoded by: David Jackson – Membership Number 1502

The Resolution:

In line with the WST's stated aim of raising funds to buy equity in Wrexham AFC, the 50/50 profit split should now be stopped. All profits raised by the trust are to be solely used to buy equity in Wrexham AFC. These profits raised, should have no upper limit.

Supporting Information:

During the past twelve months there has been a change of direction and position, which the trust has with the club. This has culminated with the press release and statement that Mr. Moss made publicly in April of this year. It would appear from this statement and the response from the Trust, that both sides are still some way from reaching an agreement that satisfies both parties, with regard to the purchase of equity in the Club by the Trust. Part of the Trust constitution is to raise sufficient funds to buy a stake in the club and to have at least one Trust nominated director on the Board of Wrexham Football Club. It would appear from the current dialogue between the club and Trust, that this will not be achieved in the immediate short term.

The current 50/50 scheme that is in place may not now be seen to be appropriate by many members, as circumstances have moved on, over the past 12 months. I feel that we should now abandon the 50 / 50 split in profits, as it has become clear that equity purchase should be the aim of the trust - not the funds required for day to day management / investment in the club, this being the responsibility of the owners.

I feel that the members of the WST should, at this point in time, put building funds for purchasing equity in the club as our primary aim and cancel this funding. This enables us to send a clear message to members and prospective members regarding the aims of the WST.

Paul Chiddicks spoke in favour of the resolution

Rob Griffiths clarified the board situation.

David Davies spoke in favour of the resolution

Kevin Wynne spoke against the resolution and in favour of Resolution B

Huw Davies spoke in favour of the resolution

Sally Poppitt spoke against the resolution and in favour of Resolution B

Mark Currie stated that support of Resolution B does not commit the board to spend any money in the club, it just gives them the option.

Huw Davies stated that the owners should be funding the club.

Ken Peters stated that members should put their trust in the board.

For 26 + 37 proxies = 63

Against 41 + 84 proxies = 125

Abstained 1 + 3 Proxies = 4

Resolution not passed.

Resolution D:

Proposed by Huw Davies – Membership Number 157

Seconded by Spencer Harris – Membership Number 241

That the WST Board talk to all supporters groups and ask respectfully for up to 25% of all funds raised by them to be given to WST's equity fund.

Supporting Information:

The focus for all supporters should be at this stage to acquire equity as soon as possible in Wrexham F.C. This proposal is made in order to galvanise this policy of acquiring Equity by WST among all Wrexham FC supporters.

Any supporter group could give up to a quarter of the money they raise to WST's Equity fund if they want to.

Any supporter group may not agree to this and therefore they would not contribute but if their democratically representative committee agrees to it they could give up to 25% of the money they raise per annum to WST's Equity fund.

WST should give full public recognition for this if its practicable.

This resolution in no way is trying to force the issue and I make this proposal only to increase the funds of the WST equity fund as I feel its the most important thing supporters can do is to raise as much finance as possible in order to attract the attention of the Board of Wrexham FC to make a share ownership deal with WST as soon as possible

Huw Davies spoke in favour of the resolution.

Rob Griffiths gave the board position - opposed to resolution.

Brian Cameron (Chair of Kingsmills Reds) spoke against the resolution.

For 3 + 48 = 51
Against 65 + 71 = 136
Abstained 0 + 5 = 5

Resolution not passed

Resolution E:

Proposed by the Society Board

The Board proposes that the Supporters Direct Election Policy is adopted for use in future elections and that the policy is reviewed by the board and modified as appropriate to meet the specific requirements of Wrexham Supporters Trust.

Supporting Information:

Following advice from Supporters Direct, the Trust's umbrella organisation, the Board proposes that an Election Policy is adopted for use in future elections. This provides clear direction to those involved in the organisation of elections on how to conduct the process using the best recommended practices. This resolution is asking members to ratify this approach and recommending that the standard supporters direct election policy is adopted and modified as appropriate to fit the specific requirements of Wrexham Supporters Trust.

Jacqui Foster (Supporters Direct) spoke in favour of this resolution. Supporters Direct recommend that all trusts have an election policy.

Haydn Taylor highlighted the need to review and amend the policy to suit the WST and further stated that this was provided for in the resolution

Kevin Wynne asked how many trusts had a policy like this one

Jacqui Foster didn't know but having a policy is a pre requisite of membership of Supporters Direct.

Ken Peters asked about the consequences of not adopting it.

Rob Griffiths stated that it was a "no-brainer", we must have a policy.

Huw Davies asked whether having this policy would have affected this years AGM

Rob Griffiths said perhaps not although not all situations covered

Jacqui Foster stated that no policy could cover all eventualities.

For	67	+ 117 proxies	= 184
Against	0	+ 2 proxies	= 2
Abstained	1	+ 5 proxies	= 6

Resolution passed.

End of Resolutions.

8. Any other business

Dennis Jones asked if there was any new information regarding the new kop.

Rob Griffiths stated there wasn't.

Brian Cameron asked whether grant funding for the Kop is affected by our relegation.

Rob Griffiths stated that it was, whilst not having the full details, you get less money in the BSP.

Brian Cameron asked whether there had been any progress in buying shares in the club

Rob Griffiths stated that we had put in an offer, it had been rejected but that we had further discussions which had not led anywhere.

A member stated that he was disappointed we had not got the Liechtenstein international.

Rob Wynne thanked Rob and Terry for their six years of work on behalf of the trust.

(Hear ,hear & applause)

Glyn Davies stated that he had received initial confirmation that the Racecourse would enter the Guinness Book of Records as the world's oldest stadium. (applause)

Rob Griffiths mentioned the 200 Club and referred members to Haydn Taylor for more information.

Meeting Closed @ 9.15.

Result of Ballot for the Elections to the Society Board

Existing Elected Board Members:

- CAMERON, Brian
- DAVIES, Brian
- HARRIS, Spencer
- JONES, Gavin
- JONES, Lindsay
- JONES, Peter
- SLEEMAN, Paul
- STOCKDALE, Nick
- TAYLOR, Haydn
- WILLIAMS, Mark

Candidates for Election to the Board:

- DAVIES, Glyn
- OWEN, Richard

One of the two candidates will join the existing ten Board members to form the new Society Board.

Voting on Resolutions proposed

Resolutions for the 2009 AGM:

There are a total of seven resolutions proposed for the 2009 AGM.

Resolution A

Proposed by the Society Board

To delete rule 61 from the constitution and amend rule 56 to state: "56. Members of the Society Board will serve for a period of no longer than 3 years in accordance with the Board Membership Policy. Co-opted Society Board members may be re-appointed for a further period subject to these Rules."

Supporting information:

The board have recognised an inconsistency between rules 56 and 61.

Existing Rule 56 is as follows:

"Members of the Society Board will normally serve for periods of 3 years in accordance with the Board Membership Policy. Co-opted Society Board members may be re-appointed for a further period subject to these Rules."

Existing Rule 61 is as follows:

"At the third and fourth annual general meeting of the Society one third of the members of the Society Board first elected by the members (to be chosen by lot) will resign from office. Thereafter the one third of the members of the Society Board elected by the members who have served the longest at the date of the annual general meeting each year will resign. If at any time the number of elected directors is not divisible by three, the Society Board shall decide the number of elected directors to resign in accordance with this Rule, which shall be approximately one third of the total number."

It is an impossibility to reconcile the three year rule (56) with the one third rule (61). Therefore, in the interests of clarity and simplicity, the Board is proposing to follow rule 56 in determining the number of places available for election.

In this way we can ensure that the entire board would stand for re-election over a rolling three year period.

Since its inception the board has always followed Rule 56. To date, no standing board member has been required to serve less than the three year term. It is the Board's opinion that a set three year term provides clarity for both Board members and the wider membership.

The alternative to Rule 56 would be to back Rule 61. This would entail a change of practice and would throw up a new set of difficulties. e.g. The board strength of 11 is not divisible by three. This would require a rule change to ensure that the board strength was divisible by three.

Rule 61 obliges the board to make decisions on elections which we believe could lead to inconsistencies in the process. Rule 56 is clear to all parties. New rules would have to be drafted to give guidance to Board members involved in making those decisions if Rule 61 is followed.

By deleting Rule 61 and accepting Rule 56, as the determining factor in deciding the number of election candidates, we can take away the confusion and inconsistencies surrounding the election process and provide a clear set of rules for candidates and members alike.

End of Resolution A

Resolution B

Proposed by the Society Board

For Wrexham Supporters Trust to produce a Fans Questionnaire that covers all aspects of Wrexham Football Club and is targeted at all supporters.

Supporting information:

- The Questionnaire will include areas such as the Match-day Experience, Tickets, Merchandise, the Trust, Supporters Groups and the Club.
- This list is not exhaustive and all stakeholders – including members and the Club – will be consulted on questions whilst compiling the questionnaire.
- The Questionnaire will be targeted at all supporters and not just members of the Trust
- The Trust will meet the cost of the questionnaire and will use our existing Freepost license to improve responses
- The Trust will also offer prizes to encourage supporters to participate in the questionnaire
- All results will be made public
- The Club, the Trust and Supporters Groups will benefit from the responses to help shape future strategy and marketing activities.

End of Resolution B

Resolution C

Proposed by the Society Board

To change the WST Board Election Policy passed at the 2008 AGM to the enclosed document.

Supporting Information:

At the previous AGM the Society adopted the standard Supporters Direct Election policy. We have since reviewed that policy and wish to make several amendments which will bring the policy in line with current WST practices.

For Your Information: The enclosed Election Policy is one sheet of A4 printed double sided.

End of Resolution C

Resolution D

Proposed by the Society Board

The Board of the WST will endeavour to work with all current and potential stakeholders with the aim of linking phases 2 and 3 of the Racecourse development in an appropriate legal agreement.

End of Resolution D

Resolution E

To add to Rule 51 the following:

“d) Every member is responsible for their own vote which cannot be left to the discretion of the proxy.”

Supporting Information:

Rule 51 relates to proxy votes at the AGM and is as follows:

51. The following further rules apply to proxies:

- a) No person other than the Chair of the meeting can act as proxy for more than 3 members.
- b) Any question as to the validity of a proxy is to be determined by the Chair of the meeting whose decision is to be final.
- c) A proxy need not be a member of the Society.

[Continued on the following page]

It has been the practice at previous AGMS for the Chair to act as a proxy for members who cannot attend the meeting. Many members allow the chair to vote "at their discretion". The Society Board believe that this undermines the democratic principle of one member one vote. It also acts as a deterrent to members wishing to put forward resolutions that are not supported by the Board. This resolution seeks to remove the option for a proxy to vote at their discretion but for the member to retain their proxy vote.

End of Resolution E

Resolution F

Proposed by the Society Board:

The Trust membership is to allow the Society Board to utilise up to and no more than £15,000 for club related projects to be allocated for the period between the 2009 AGM and 2010 AGM.

Considering the current economic climate and reduction of income from Trust enterprises the Trust board give careful consideration to the level of any investment and that the board ensure that it gets best value for money from such an investment.

This resolution replaces Resolution B passed at the 2008 AGM: "The Trust board is to spend no more than £15,000 per annum in total on external projects unless specific approval is given by the membership through a general meeting. The £15,000 does not include internal running costs incurred by the Trust. This resolution replaces the current "50:50" resolution that was approved at the 2007 AGM."

End of Resolution F

Resolution G

Proposed by David Wayne Price – Membership Number 2709

Seconded by Tracy Tanner – Membership Number 1428

Stephen Matthias – Membership Number 162

Phil Bennett – Membership Number 2671

The Trust members wish to endorse a communication policy for the WST, so that members are more in touch with what is going on, making them feel more a part of the organisation's community which will ultimately result in less leaving. This communication policy should also be used as a way of promoting how important and representative the WST is to members, non members, Wrexham fans and the local community.

The membership believes the communication policy should contain:

- a) Trust's Website and Electronic Communication
 - i) Announcements will continue to be made through the www.wst.org.uk website.
 - ii) When a member joins they will automatically be sent a username and password for the website.
 - iii) All questions & queries raised by members will be answered by the relevant trust spokesperson.
 - iv) All questions and answers will be automatically added to the website's FAQs section.
 - v) Future election 'hustings' will be filmed and published on the WST website

- b) Communication through Local Radio and Newspapers.
 - i) Communication to members will continue through local media
 - ii) The Trust will actively strive to have a column in at least one local newspaper.
 - iii) The Trust will actively strive to have a slot in at least one local radio station.
 - iv) Local media will always be sent photos and reports on WST events to the local media.

[Continued on the following page]

- c) Communication through Post.
 - i) A newsletter will be sent out four times a year.
 - ii) There will be a 'talking' version of the newsletter on offer to those who prefer to listen rather than read.
 - iii) A members briefing pack will be sent out to all members containing all press articles and press releases unabridged during the months when there is no newsletter. Members can opt out of the pack or opt in to an electronic version.
 - iv) The trust will conduct a survey of its members once every three years to analyse how the trust can be improved
 - v) The will trust will conduct a survey of former and lapsed members of the trust to see how the trust can be improved.
- d) Members Meeting
 - i) Members meeting will continue to be held bi monthly.
 - ii) For those members who were unable to attend, all information including computer presentations and minutes from the meetings will be sent out to those who did not attend within 14 days. There will be a 'talking' version on offer to those who prefer to listen as well.
- e) Communications Annual Review & Report
 - i) Once a year the Trust will review its communications with its members, in order to improve them even further and tailor them to needs of the members.
 - ii) The trust will deliver its review in a form of a report to the Annual General Meeting.
- f) Match-Day Surgeries
 - i) Members of the WST board will continue to hold match-day surgeries.
 - ii) At the match-day surgeries the latest versions of the newsletter, monthly members' briefing pack and FAQs will be available to pick up.
 - iii) Publicise more widely using local radio, newspapers and internet.
 - iv) Each individual member will sent a personal invitation to attend one surgery during the season.

Supporting Information:

The Trust membership has shrunk by over 40% in the last 3 years. It goes without saying that the larger its membership, the louder its voice. In order to halt the decline and increase its membership, it must actively engage with all members of the Trust.

Most of the above is already being done, for which the trust board should be applauded, the aim is to standardise the trust's communication for the future, evaluate its current communication expertise in order improve and tailor it to the majority, if not all of the membership's needs

Current statistics

- Less than a fifth of members (79 active at time of resolution submission) are registered on the Trust website.
- Members have received three newsletters over the 2008/09 season.
- According to the circulation figures, one in two adults in Wrexham read the Evening Leader and/or the Daily Post, the WST's viewpoints and news are often diluted in the local newspapers.

Costings

- Briefing packs: 2,400 per annum with a Postal Service Provider like TNT. 3,600 if done 'inhouse'.
- This will reduce over time as more and more members become accustomed to the internet.
- Talking Version: 25p per CD
- Membership Survey = 300
- Former members survey = 200 (for first year, optimistically, it may be the only year it needs to be done)

[Continued on the following page]

Time Management:

- Briefing pack = 16 hours p.a. if using a postal service provider like TNT. 48 hours if in done 'inhouse'. N.b. currently all posting is done 'inhouse', if this was handed to a post service provider, this would free up a lot of volunteer hours currently being used.
- Talking Version = 8 hours p.a.
- Membership Survey: unknown
- Former members survey: unknown
- Hustings video on website: 2 hours
- Member surgeries: None, if held at the same as the wst shop opening hours.
- Communications Annual Review & Report: 4 hours

End of Resolution G

END of Resolutions